

## View IFT /PQ / REOI / RFP / PPS Notice Details

|                                                            |                                        |                                    |                                     |
|------------------------------------------------------------|----------------------------------------|------------------------------------|-------------------------------------|
| <b>Ministry :</b>                                          | Ministry of Housing and Public Works   | <b>Division :</b>                  |                                     |
| <b>Organization :</b>                                      | Rajdhani Unnayan Karttripakkha (RAJUK) | <b>Procuring Entity Name :</b>     | Office of the Senior System Analyst |
| <b>Procuring Entity Code :</b>                             | RAJUK-SSA                              | <b>Procuring Entity District :</b> | Dhaka                               |
| <b>Procurement Nature :</b>                                | Services                               | <b>Procurement Type :</b>          | NCT                                 |
| <b>Event Type :</b>                                        | REOI                                   |                                    |                                     |
| <b>Request for expression of interest for selection of</b> | Consulting firm                        |                                    |                                     |
| <b>Contract Type :</b>                                     | Lump - Sum                             | <b>REOI No. :</b>                  | 25.39.0000.041.33.002.26-01         |
| <b>App ID :</b>                                            | 227452                                 | <b>Tender/Proposal ID :</b>        | 1308454                             |

### Key Information and Funding Information :

|                             |                                     |                      |          |
|-----------------------------|-------------------------------------|----------------------|----------|
| <b>Procurement Method :</b> | Quality Cost Based Selection (QCBS) | <b>Budget Type :</b> | Own Fund |
| <b>Source of Funds :</b>    | Own Fund                            |                      |          |

### Particular Information :

|                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                    |                   |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|-------------------|
| <b>Project Code :</b>                   | Not applicable                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Project Name :</b>              | Not applicable    |
| <b>Package No. and Description :</b>    | RAJUK/MIS/PS1/Soft/01<br>Upgradation, Operation & Maintenance of Electronic Construction Permitting System (ECPS) of RAJUK.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                    |                   |
| <b>Category :</b>                       | Computer and related services; Hardware consultancy services; Software programming and consultancy services; Data services; Computer-related services; Hardware selection consultancy services; Hardware disaster-recovery consultancy services; Computer-site planning consultancy services; Computer hardware acceptance testing consultancy services; Computer audit consultancy and hardware consultancy services; Programming services of packaged software products; Systems and technical consultancy services; Custom software development services; Systems analysis and programming services; System maintenance and support services; Software-related services; Data-processing services; Database services; Computer-related management services; Computer support and consultancy services; Computer network services; Computer upgrade services; Computer audit services; Computer testing services; Computer back-up services; Computer catalogue conversion services; Computer-related professional services |                                    |                   |
| <b>REOI Publication Date and Time :</b> | 20-Jul-2026 10:30                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                    |                   |
| <b>EOI Closing Date and Time :</b>      | 04-Aug-2026 15:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>EOI Opening Date and Time :</b> | 04-Aug-2026 15:00 |

### Information for Tenderer/Consultant :

|                                    |                                                                                                                                                                                                                                                                                                                                                                            |
|------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Eligibility of Consultant :</b> | The firm must provide comprehensive proof that they have solid technical background and operational strength to undertake the type of assignments mentioned in the description of the assignment and take this work forward without any hindrance. Firm must also have adequate technical ability, resources and process. As such the following are defined as the minimum |
|------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

eligibility criteria:

Must have valid up to date trade license, VAT, TIN certificate and income tax clearance certificate for assessment year (2025-2026).

Must have valid BASIS membership certificate

Must have ISO 9001:2015, ISO/IEC 20000-1:2018, ISO/IEC 27001:2013 Certifications.

Brochures of the firm and areas of expertise

Availability of adequate qualified human resources in different state of the art technologies to carry out the assignment (academic qualification)

Bank Solvency Certificate

Audit reports of last 3 years having average annual turnover of minimum BDT 5.00 crore from software services.

Brief understanding of scope and methodology for carrying out the assignment

**Brief Description of assignment :**

The Services include but not limited to.

A) Enhancements to existing modules and functions based on agreed business processes.

B) Development of new modules, functions, and processes.

C) Deployment of services using Azure DevOps, adhering to industry best practices.

D) Installation, hosting, and maintenance of the system in primary and mirror data centers, according to a Service Level Agreement (SLA) and regularly updated Standard Operating Procedures (SOPs).

E) Operation and management of an 8/5 helpdesk/call center for ECPS support.

F) Ensuring system security throughout the development lifecycle and maintenance period.

Other implementation tasks to effectively sustain and improve ECPS development and implementation.

**Experience, Resources and delivery capacity required :**

Must have a minimum 15 years' experience in design, development, delivery, installation, integration, migration, upgradation, maintenance and support of software as a registered company/entity in Bangladesh. Provide List of experience of the firm in software

Provide experience in large scale data migration, application integration with payment platform and SMS gateway, mobile application, data analytics and business intelligence (BI)

Should have experience in developing and maintenance of Software application and solutions for government/autonomous organizations.

Experience of developing software on microservice architecture by following BNDA standard to make interoperable with others entities.

Experience in Public Cloud/On Premise Data Center Infrastructure and hosting services.

Shall have at least two experiences of operation and maintenance of software and services with minimum contract value BDT 10.00 crore each of software within the last 5 years for government/autonomous organizations.

**Other details (if applicable) :**

**Association with foreign firm :** Not Encouraged

**Evaluation Type :** Package wise

| Ref. No.                    | Phasing of service | Location     | Indicative Start Date | Indicative Completion Date |
|-----------------------------|--------------------|--------------|-----------------------|----------------------------|
| 25.39.0000.041.33.002.26-01 | Upgradation        | RAJUK Bhaban | 30-Nov-2026           | 29-Nov-2029                |

**Procuring Entity Details:**

**Name of  
Official  
Inviting  
REOI :**

Kazi Mohammad  
Mahabubul Hoque

**Designation of Official Inviting REOI :**

Senior System  
Analyst

**Address of  
Official  
Inviting  
REOI :**

**Address:** Rajuk  
Bhobon,  
Dhaka-1000.  
**City** : Dhaka  
**Thana** : Dhaka South  
City  
Corporation  
**District** : Dhaka - 1000  
**Country** : Bangladesh

**Contact details of Official Inviting REOI :** **Phone:** 02-6570110  
**No**  
**Fax** :  
**No**

**The procuring entity reserves the right to accept or reject all Tenders/Proposals / Pre-  
Qualifications / EOs**

**Note: Bank will update the payment transactions only at the end of the day, so the tenderers  
should make sure the securities and other payments are made at least one day before the  
submission date.**