

View IFT / PQ / REOI / RFP / PPS Notice Details

Ministry :	Ministry of Road Transport and Bridges	Division :	Road Transport and Highways Division
Organization :	Dhaka Transport Co-ordination Authority (DTCA)	Procuring Entity Name :	Office of the Additional Executive Director (P&P)
Procuring Entity Code :		Procuring Entity District :	Dhaka
Procurement Nature :	Services	Procurement Type :	NCT
Event Type :	REOI		
Request for expression of interest for selection of	Consulting firm		
Contract Type :	Time based	REOI No. :	35.02.0000.000.019.07.0003.26-166 Date: 16.06.2026
App ID :	214077	Tender/Proposal ID :	1296289

Key Information and Funding Information :

Procurement Method :	Quality Cost Based Selection (QCBS)	Budget Type :	Revenue
Source of Funds :	Government		

Particular Information :

Project Code :	Not applicable	Project Name :	Not applicable
Package No. and Description :	eGP/Rev/25-25/CS5 Operation & Maintenance of Clearing House (CH) System		
Category :	Software programming and consultancy services; Computer and related services; Programming services of packaged software products; Systems and technical consultancy services; Custom software development services; Systems analysis and programming services; System maintenance and support services; Software-related services;		
REOI Publication Date and Time :	16-Jun-2026 11:00		
EOI Closing Date and Time :	07-Jul-2026 16:00	EOI Opening Date and Time :	07-Jul-2026 16:00

Information for Tenderer/Consultant :

- Eligibility of Consultant :**
- The Service Provider must demonstrate an established presence in the IT industry, with at least 08 (eight) years of comprehensive experience in software and infrastructure development, systems integration, and technological solutions for large-scale implementations. (must attach valid Certificate of Incorporation (if any) and 1st and last years of Trade License renewal copy).
 - Must have completed projects with a cumulative value of at least Taka 2 Crore across a maximum of two projects (each projects with a value of at least Tk. 1 Crore.) in software/e-governance/e-service solution design, development, implementation / operation and maintenances experience in Government/Semi-Government/Autonomous Body/Non-Government Organizations (Documentary evidence, including Work Completion Certificates, Experience Certificates, and

- other relevant supporting documents (such as Notice of Award (NoA) and Contract Agreement), must be submitted.);
3. Must have at least 01 (one) year of experience in Clearing House operation and maintenance or similar/equivalent projects in Government, Semi-Government, Autonomous, or Non-Government Organizations. (Documentary evidence, including Work Completion Certificates, Experience Certificates, and other relevant supporting documents (such as Notice of Award (NoA) and Contract Agreement), must be submitted.);
 4. Must have liquid assets as updated working capital or credit line of minimum BDT 1 crore. (Documentary evidence, Bank Solvency certificate/ Letter of Credit Commitment must be submitted);
 5. Must have Yearly turnover of minimum BDT 1 crore. Must submit updated audit report of previous 3 years.
 6. Must have valid Up-to-Date Trade License, Income Tax Payment certificates, TIN, VAT Registration certificates, Certificate of Incorporation (if any).

Brief Description of assignment :

The existing Clearing House System of DTCA must be operated and maintained efficiently 24 hours, 7 days a week and 365 days a year and troubleshooted accordingly (if required) by the IT Service Provider. The IT Service provider will also be responsible for the fare settlement with various public transport operators within the specified time. Specifically, the IT Service provider will monitor, maintain, update and troubleshoot the applications, Cloud System, hardware (e.g. physical server, server storage, network) as well as provide complete operational support (e.g. system application monitoring, system security maintenance, error handling and troubleshooting, report, PTO/Agent settlement report reconciliation) to run the Clearing House System of DTCA.

Experience, Resources and delivery capacity required :

1. Must have minimum of 40 (Forty) total employees and of which a minimum of 25(Twenty-five) total IT personnel (both for software support and network operation/maintenance related).
2. Experience in FeliCa IC card-based systems will be given preference. (Documentary evidence, including Work Completion Certificates, Experience Certificates, and other relevant supporting documents (such as Notice of Award (NoA) and Contract Agreement) must be submitted.)
3. Valid CMMI Level 3 Certification will be given preferences.
4. Valid ISO 27001 and ISO 9001 Certification will be given preferences.

Other details (if applicable) :

1. All relevant certificates must be clear, readable, signed/sealed by the IT service provider.
2. All relevant documents must be organized and tagged as per the sequence.
3. Submission of irrelevant document is highly discouraged.
4. For further details see the website www.dtca.gov.bd

Association with foreign firm : Not Encouraged

Evaluation Type : Package wise

Ref. No.	Phasing of service	Location	Indicative Start Date	Indicative Completion Date
eGP/Rev/25-25/CS5	Operation & Maintenance of Clearing House (CH) System	Dhaka	01-Sep-2026	31-Aug-2027

Procuring Entity Details:

Name of Official Inviting REOI : MD. MOSHIUR RAHMAN **Designation of Official Inviting REOI :** Additional Executive Director (P&P)

Address of Address: Room No- **Contact details of Official Inviting REOI : Phone:** 02-

**Official
Inviting
REOI :** 511, DTCA
Bhaban, Love
Road,
Tejgoan
City : Dhaka
Thana : Dhaka North
City
Corporation
District : Dhaka -
1008
Country : Bangladesh

No 226603702
Fax :
No

**The procuring entity reserves the right to accept or reject all Tenders/Proposals / Pre-
Qualifications / EOIs**

**Note: Bank will update the payment transactions only at the end of the day, so the tenderers
should make sure the securities and other payments are made at least one day before the
submission date.**